

Multilingual Translation and Localization
Content Management and Information Technology
Solutions for the Automotive Industry







Part 1 • Company Profile





Part 2 - Automotive Experience





Part 3 • Specialist Translation Services



Part 4 • Content Management



Part 5 - Added Value





Key facts and figures:

- WIONET World Information Operating Network multilingual translation and localization company
- Established in Korea in 1997
- Regional offices in Korea and Poland
- Global network of Partners and Vendors with proven capabilities and confirmed quality of services
- Qualified Teams in 35 Countries in all geographies
- Multilingual translation and localization services in over 45 languages







Company Profile Multilingual Vendor (MLV)



In-country language services. Over 45 combinations.



Asian & Far East:

- Korean
- Indonesian
- **Japanese**
- **Chinese Simplified**
- **Chinese Traditional**
- Malay
- Thai
- Vietnamese

Central Asian & Middle East:

- Kazakh
- **Daghestanis**
- Arabic
- Farsi
- Urdu

American:

- **English American**
- French Canadian
- Spanish Latin
- Portuguese Brazilian

West European (WE):

- English UK
- French European
- German
- Greek
- Italian
- Portuguese European
- Spanish European
- Turkish

North European (NE):

- Danish
- Dutch
- Finnish
- Norwegian
- Swedish

East European (EE):

- Belarusian
- Bulgarian
- Croatian
- Czech
- Estonian
- Hungarian
- Latish
- Lithuanian
- Polish
- Romanian
- Russian
- Slovak
- Ukrainian















Anywhere... Any language...

^{*} This list is not exhaustive. Please contact us for details.





Turnkey information services

Language

- Multilingual translation
- Technical translation
- Software localization
- Linguistic style
- Terminology
- Consultancy

Marketing

- Transcreation
- Creative services
- Campaign management
- Social media



Automotive sector

Technology

- Consultancy services
- Software development
- Content management
- Adobe AEM
- Programming
- Big Data & analytics

Publishing

- Graphic design
- Desk-top publishing
- Printing
- Distribution

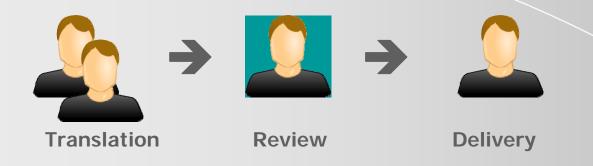


Company Profile

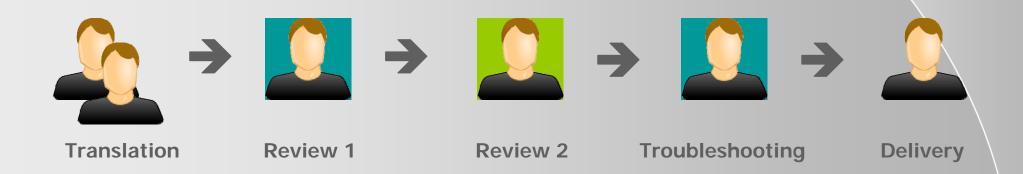
Unique 10-step localization workflow



Market standard translation and review workflow



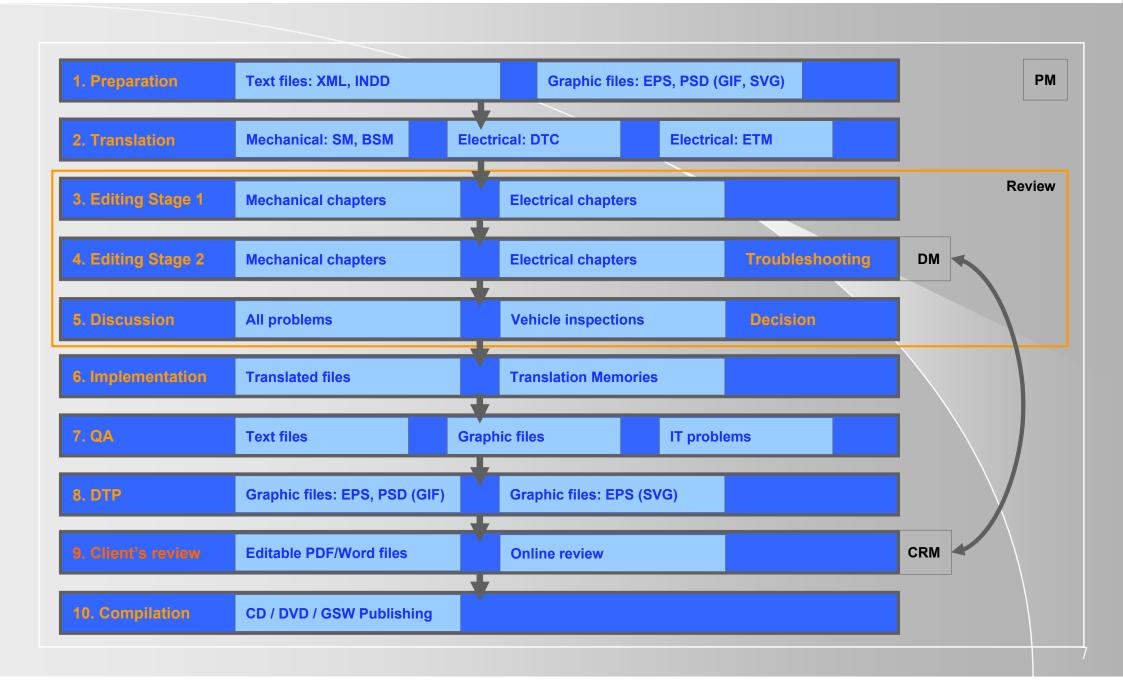
WIONET translation and review workflow





Company Profile Unique 10-step localization workflow









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Automotive clients







Brands: Hyundai, Kia

Languages: 5 European



Brands: Mitsubishi

Languages: 2 European



Mercedes-Benz

Brands: Mercedes

Languages: 9 European, 6 Asian





Brands: NISSAN, Infiniti

Languages: 6 European





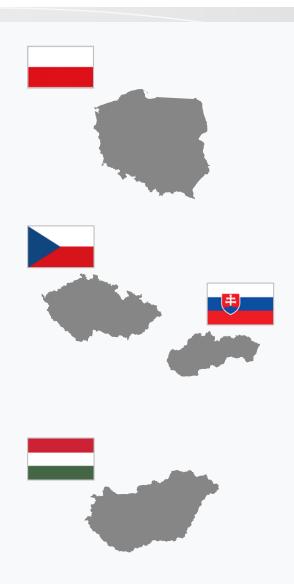
Brands: FIAT, IVECO

Languages: 4 European



Selected projects — Workshop Manuals





Poland

- Exclusive contracts with Hyundai, Kia and Mitsubishi
- 100+ publications localized to date (SM, ETM, BRM, DTC)
- Localized content available online (90+ end-users)

Czech Republic and Slovakia

- Exclusive contract with Kia since 2014
- 8 publications localized to date, 4 more in progress (SM, ETM, BRM, DTC)
- Localized content available online (100+ end-users)

Hungary

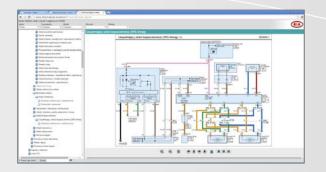
- Exclusive contract with Kia since 2014
- 6 publications localized to date, 3 more in progress (SM, DTC)
- Localized content available online (70+ end-users)





Selected projects — Online





WIONET Shop Manual Online

- Developed GSW European mirror site to support Workshop Manuals publication
- Developed dedicated CMS system for offline and online content management



European Learning Management System (ELMS)

- Localization to Polish and Italian
- Assisted with development, implementation and testing
- Provided end-user support (hotline services)





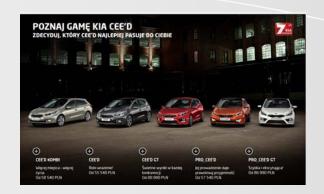
MyKia CRM System

- Localization to Polish
- Currently assisting with development, implementation and testing



Selected projects — Online





Online content management and localization

- External microsites (hosted locally at Kia or WIONET servers)
- Model Specials (Sitecore)
- Experience pages (Sitecore)
- PIP pages (Sitecore)
- Showrooms (KCC Backoffice)



Facebook profiles management and localization

- Apps, games, contests
- Examples include: Roar-o-meter, GT Ride, Marbella
- Posts, notes





Multimedia

- Videos post production: voice over and subtitles
- Banners



Selected projects — Owner's Manuals, Warranty Booklets





Key facts and figures:

- Development, translation, DTP and printing of Owners' Manuals for several brands
- Specialist consultancy services High quality offset or digital printing services (color or black)
- 75+ publications completed to date





Automotive project experience Selected projects — Marketing folders

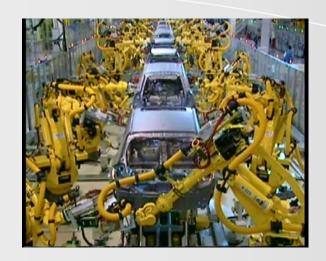






Selected projects — Multimedia





- Model promotional videos
- Corporate promotional videos
- Training videos









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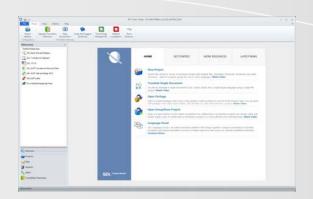
Part 5 - Added Value



Specialist Translation Services

Computer Aided Translation Tools (CAT)





SDL Trados Studio

- Desk-top client application allowing to share server resources
- Complete working environment for project managers, translators and editors
- Wide variety of advanced functions allowing to streamline translation workflow



SDL GroupShare

- Server-based solution allowing to manage Clients, users, organizations, projects,
 Translation Memories (TMs) and termbases (TBs)
- Allows to centralize the resources in order to make them available for various project participants
- Allows to monitor and control every step of the workflow

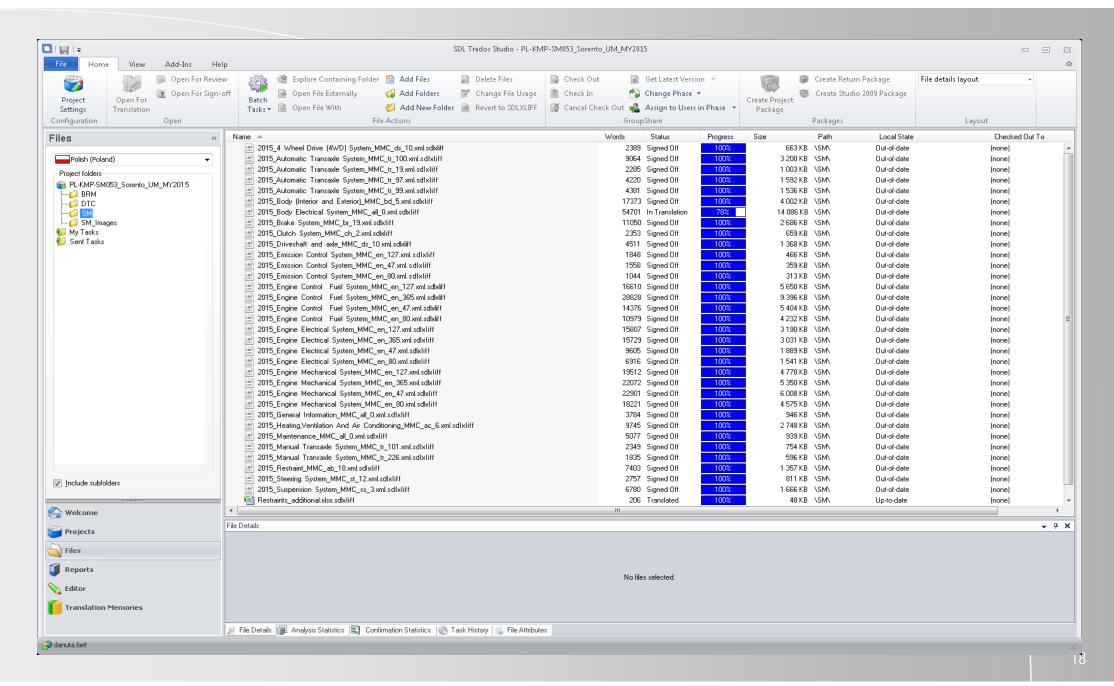
SDL API

Allowing integration with third party applications



Computer Aided Translation Tools (CAT) Project structure





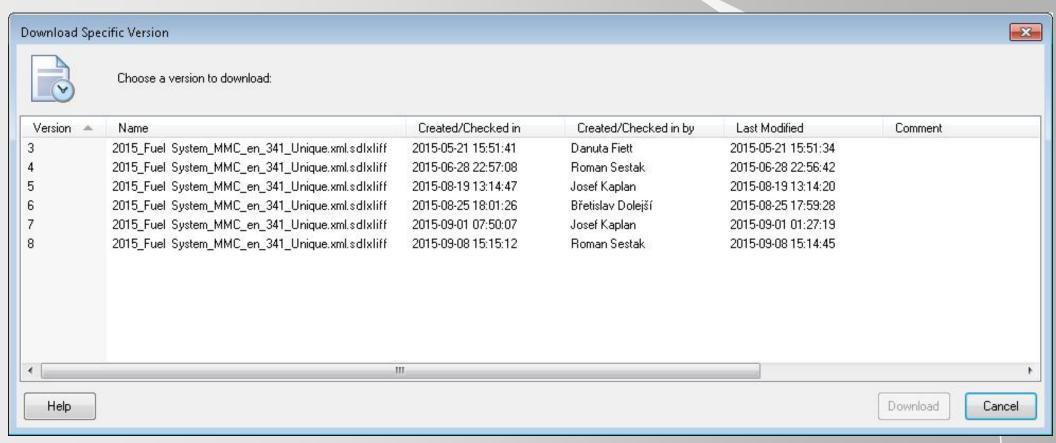


Computer Aided Translation Tools (CAT) Translation workflow



Our standard translation workflow includes the following steps:

- Analysis and preparation
- Translation
- 3-stage review completed by 2 independent reviewers
- Changes implementation







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Content Management Experience In-house development

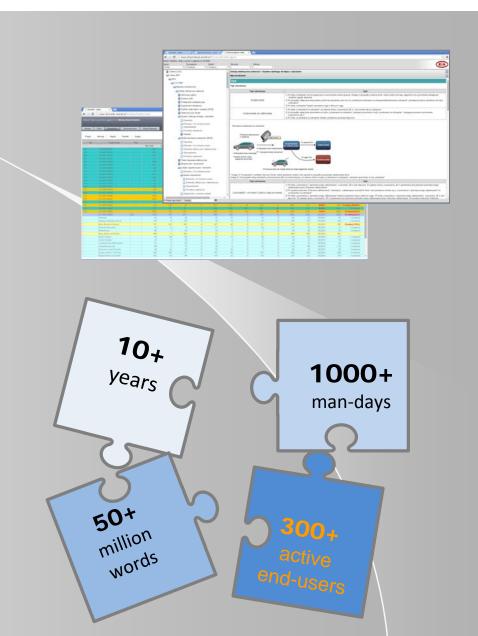


WIONET existing Content Management Systems

- WIONET Shop Manual front end
- WIONET DocSorter back end

Key facts and figures

- Continuous development since 2007
- 1000+ man-days of development work
- 400+ man-days of testing
- Successfully rolled out in 4 countries: PL, CZ, SK, HU
- 50+ million words of localized content
- 300+ active end-users





In-house development



WIONET DocSorter

In-house developed CMS system to support Workshops Manuals localization

Module 1: Text

Key functionality: file structure analysis, sorting, splitting, merging and structure recreation, validation, managing internal duplicates, reusing archive content, reporting

Supported formats: XML, HTML

Module 2: **Graphics**

Key functionality: reference links analysis, managing internal/external duplicates, qualification wizard, synchronization, reporting

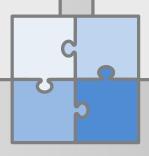
Supported formats: EPS, PSD, PDF, JPG, PNG, GIF, SWF

Module 3: Conversions

Key functionality: customized format conversions designed to enhance production processes

Module 4: **Shop Manual**

Key functionality: version control for production and test websites





WIONET DocSorter



Ste	n 1	-
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Split into groups and configurations — enable teamwork

100%

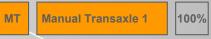
100%



GI	General Information	100%
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100%

100%





Fuel System 2 100%

Fuel System 1

Manual Transaxle 2 100%

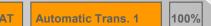


Fuel System 3 100% **Manual Transaxle 3** 100%



EM	Engine Mechanical 3	100%
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Fuel System 4 100%





100%

100%

100%

Body Electrical

EC **Emissions Control 1** 100% **Automatic Trans. 2** 100%

Dual Clutch Trans.



EE

GI

Emissions Control 2 100%

> **Clutch System** CH



100%

100%

Table of contents

Engine Electrical 3

Engine Electrical 4

Emissions Control 3 100%

Emissions Control 3

EC

Driveshaft & Axle DS

100% **Suspension System**





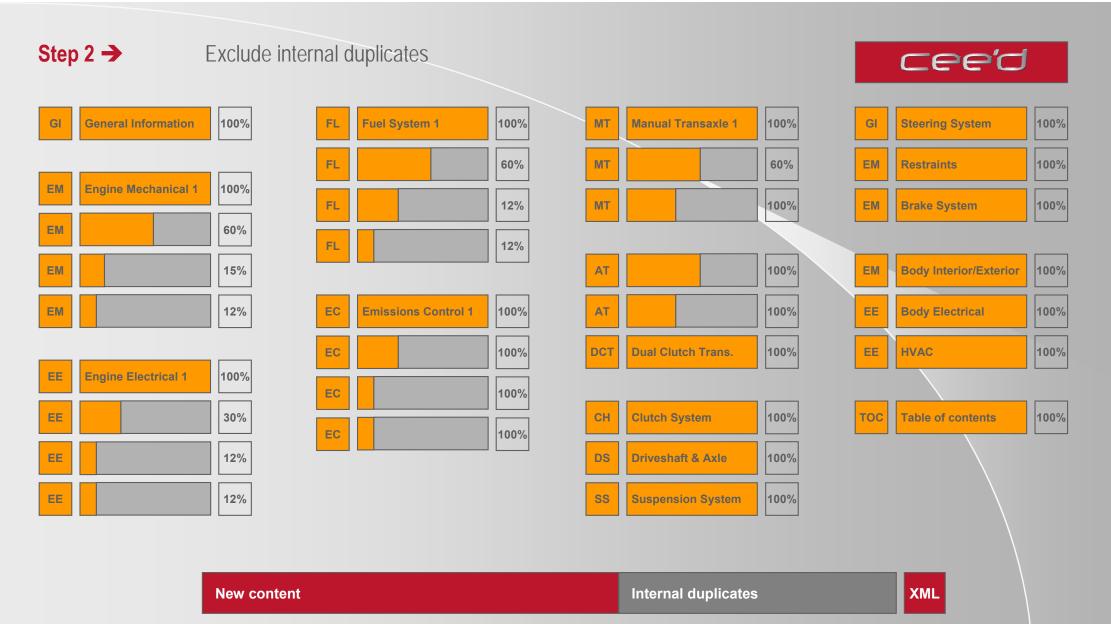








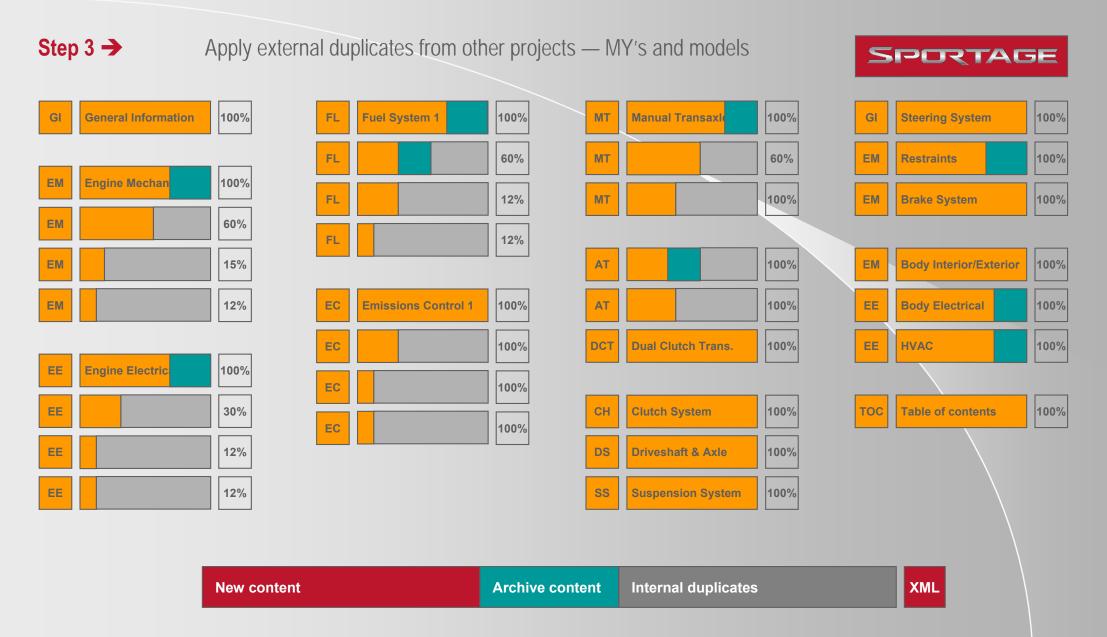
WIONET DocSorter





WIONET DocSorter







In-house development



WIONET Shop Manual

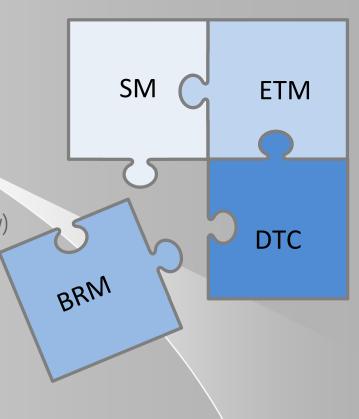
In-house developed Internet portal for publishing technical Aftersales content.

Key facts:

- Developed in-house since 2009
- Started with desktop version, migrated to online version
- Currently used in 5 countries (Korea, Poland, Czech Republic, Slovakia, Hungary)
- 300-400 concurrent users
- Microsoft .NET technology

Key features:

- Hyundai/Kia Global Service Way structure
- Supports all major Workshop Manual publications
- Multilingual content (English, Polish, Czech, Hungarian)
- Supports vector images (PDF, SVG)
- User statistics and activity tracking
- Mobile/responsive version for GDS/KDS devices under development

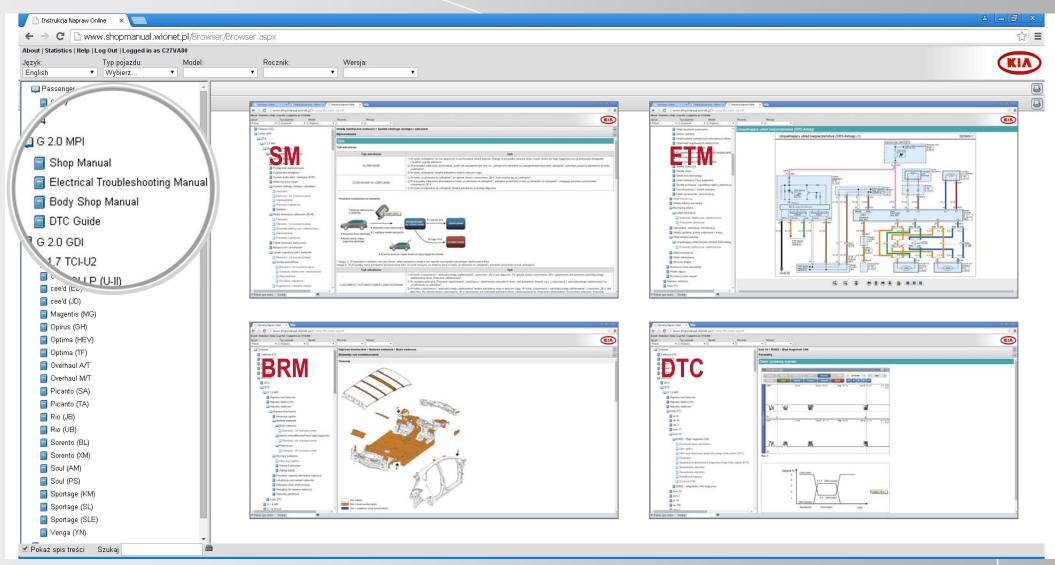




WIONET Shop Manual Online



Supported Workshop Manuals







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Part 5 - Added Value



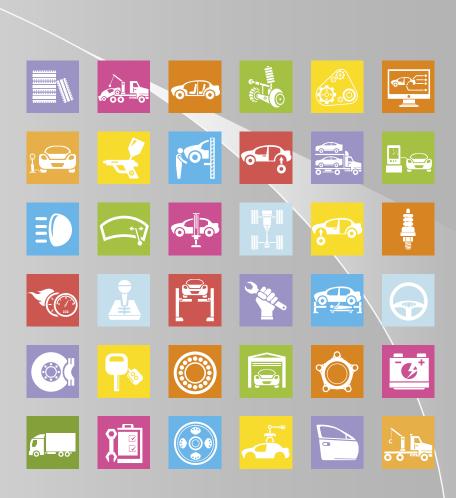
Added Value

Powerful. Strong. Accurate. Effective. Smart.



There's no substitute for complex technical projects than our single source turnkey solutions

- Single source
- Perfect for complex projects
- Turn-key solutions
- Automotive industry professionals
- 25+ years of experience
- Second-to-none localization process





Multilingual Translation and Localization Content Management and Information Technology Solutions for the Automotive Industry

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